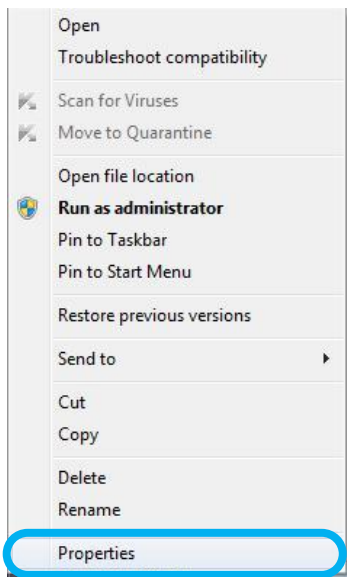


SSL VPN Client Route Instructions

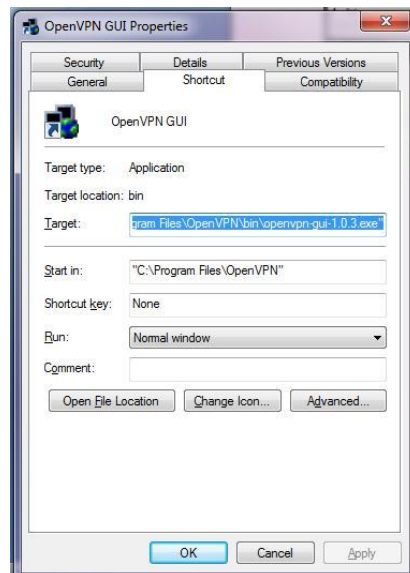
Windows Vista and 7 do not run applications with administrator privileges even if the user is logged on as administrator. This causes an issue with OpenVPN – the tunnel needs to set routes in the TUN/TAP interface to send traffic through the tunnel, but the “route.exe” command can only be executed by an administrator, otherwise the “route add” fails. The tunnel comes up properly, but the lack of routes causes the user to not be able to see anything on the office network.

This issue is overcome by forcing OpenVPN to run with administrator rights:

Click on Start → All Programs → OpenVPN; **Right click** on OpenVPN GUI and click on Properties



You should be in the Shortcut tab. Click on Advanced.



Ensure “Run as administrator” is checked and click ok.



Restart the OpenVPN GUI.